





How-to guide

Getting started with your eero Secure subscription.

Security and safety for the connected home.

eero Secure adds security and safety services to your eero devices, such as active threat protection and parental controls. It can also give you deeper insights into your network usage and help improve your internet experience.

We've got you covered with the steps to set up Secure quickly and easily.



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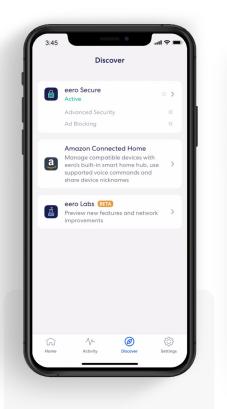
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Advanced Security

Help keep your family safe from phishing attacks, viruses, and accidentally visiting deceptive sites.

Turn on advanced security from the **Discover** tab in your eero mobile app.

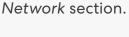


1. Tap on eero Secure.

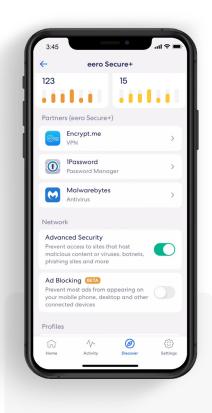




2. Scroll down to the







3. Toggle on Advanced Security.

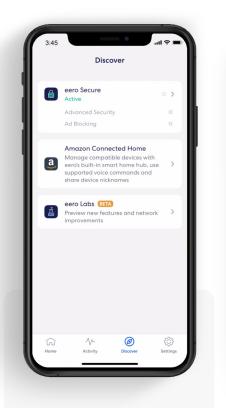




Ad Block

Improve your browsing experience by blocking variety of ads on your devices.

Turn on ad blocking from the **Discover** tab in your eero mobile app.



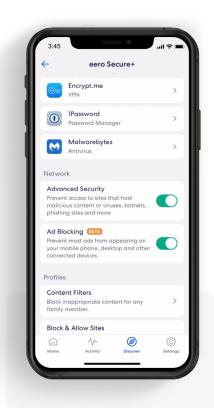
1. Tap on eero Secure.





2. Scroll down to the *Network* section.





3. Toggle on Ad Blocking.

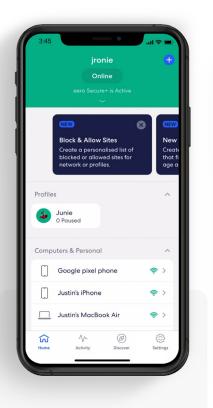




Profiles

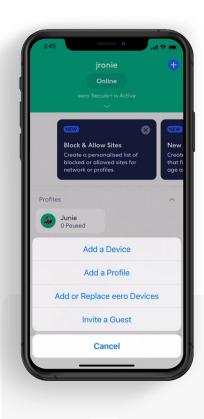
Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile.

Create a profile from the **Home** tab in the eero mobile app.



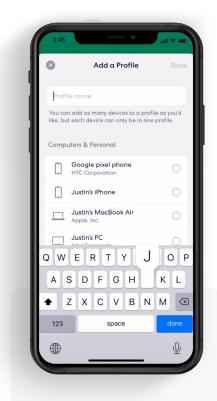
Tap on the
 top right.





2. Select Add a Profile from the pop-up menu.





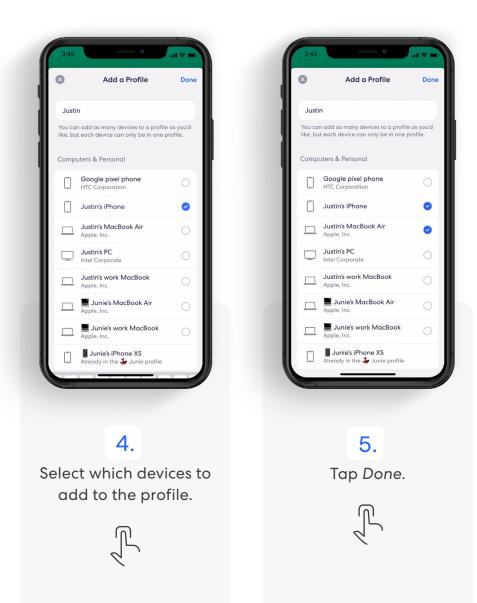
3. Add a profile name.





Profiles (continued)

Create profiles so that you can set custom schedules, control internet access, and apply content filters by profile.

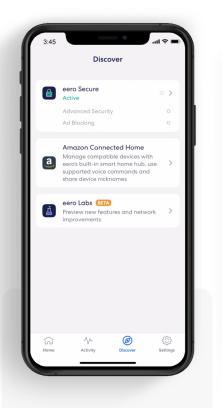




Content Filters

Set restrictions for designated devices based on age range or content categories.

Set up content filters from the **Discover** tab in the eero mobile app.



1. Tap on eero Secure.

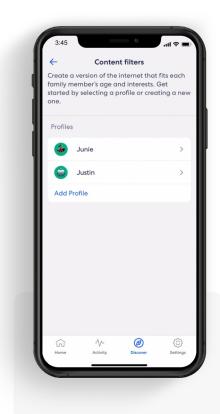




2.

Scroll down to the Profiles section, and select Content filters.





3.

Select the profile for which you want to set up content filters.





Content Filters (continued)

Set restrictions for designated devices based on age range or content categories.

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	A substa that blo	en (6 - 12 years) antially filtered v cks social media and more.	ersion of the l	
l	A mode	3 - 18 years) rately open onlir ut adult, illegal a ult.		
l		s are disabled by Ily customised.	/ default and I	ready >
l	رکا Home	Activity	Discover	C) Settings
9	-		_	

4. Tap the desired filter level.

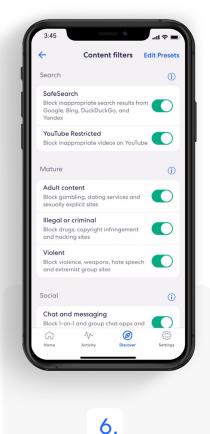


Image: Second secon	(3:45		ul 🗢 🔳
Internet that blocks social media, messaging, adult content and more. Filtered search C SafeSearch Blocked cateaories C Adult content C Illegal or criminal C Violent C Chat and messaging		×	Pre-teen (6 - 12 years)	Apply
SafeSearch > YouTube Restricted Blocked cateaories > Adult content > Illegal or criminal > Violent > Chat and messaging		Interne	t that blocks social media,	
 YouTube Restricted Blocked cateaories Adult content Illegal or criminal Violent Chat and messaging 		Filterec	d search	
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		0	Violent	
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		°	Social media	
		-		

5.

Review options and tap *Apply*.





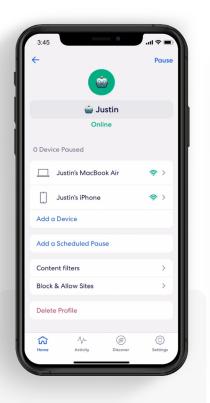
Toggle on/off individual content filter categories as desired.





Content Filters (continued)

Set up content filters from a **Profile** in the eero mobile app.



1. Select Content filters.

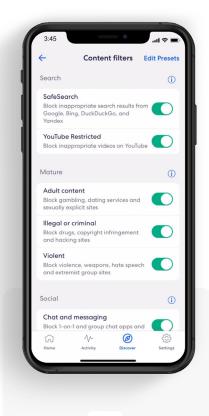


3:4	5 0
8	Pre-teen (6 - 12 years) Apply
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Filte	red search
0	SafeSearch
) YouTube Restricted
Bloc	ked cateaories
	Adult content
- JF	llegal or criminal
Ç) Violent
ç] Chat and messaging
°°¢°	° Social media

2.

Tap the desired filter level and tap *Apply*.





3.

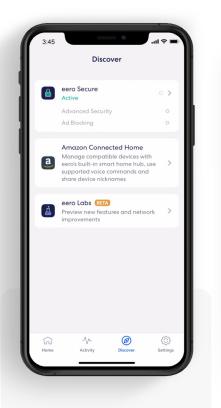
Toggle on/off individual content filter categories as desired.



Block & Allow Sites

Help prevent particular websites from displaying on certain family members' devices.

Add a site to block from the **Discover** tab in the eero mobile app.



1. Tap on eero Secure.

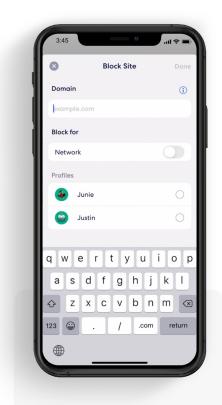




2.

Scroll down to the Profiles section, and select Block & Allow Sites.





3. Tap Add Blocked Site.



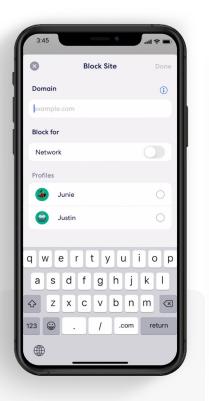


Block & Allow Sites (continued)

Help prevent particular websites from displaying on certain family members' devices.

For Allowed sites:

To add an allowed site, follow these same steps but toggle to the Allowed tab and select **Add Allowed Site** on Step 3.



4.

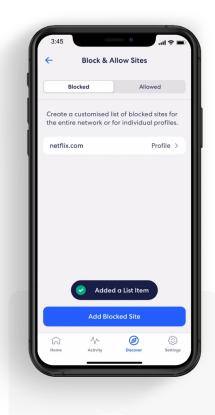
Enter the URL of the website you wish to block and select the *Profile* associated with the blocked site.

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Domain	-		
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netflix.co	m		
Block for			
Network			
Profiles			
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5.

OR select Network to block it for all users on the network.





6.

The blocked site now appears in the list with the associated profiles.

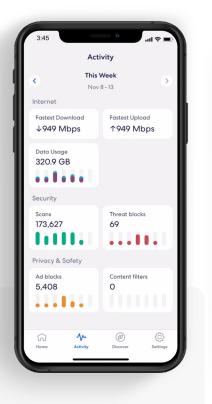




Data Usage

View historical data usage by profile or device with daily, weekly, or monthly snapshots.

View data usage activity from the **Activity** tab in the eero mobile app.



1.

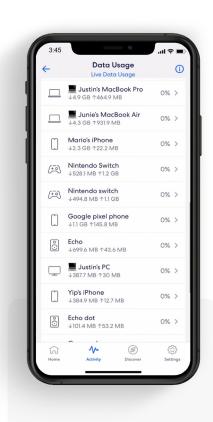
Tap on the Data Usage block.





2.

Navigate between Day, Week, and Month tabs, and the Profiles and Devices tabs.



Select a profile or device to view more details.

3.

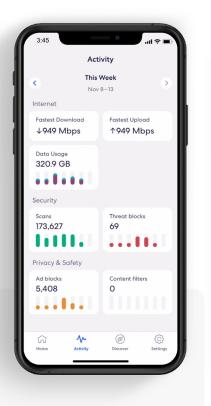




Activity Center

See how many scans eero Secure has performed and how many threats it has blocked.

View scans and threat blocks activity from the **Activity** tab in the eero mobile app.



1.

Tap on the Scans or *Threat blocks* block.

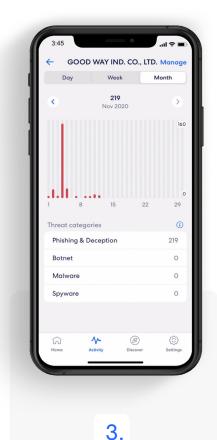




2.

Navigate between the Day, Week, and Month tabs.





Select a top device to view more details.





Notifications

Manage which eero Secure notifications you receive.

Manage notifications from the **Settings** tab in the eero mobile app.

Settings		← Notifications
Network	jronie >	Devices
Password	······ >	New devices
Guest access	Off >	All new devices Any new device that joins your network
Notifications Software updates	>	Unrecognised device names Any new device that joins your network with an unrecognised device name
Advanced	>	Reports
eero Account	Junie Yee >	Data usage activity Off
Troubleshooting	~	Weekly security activity
		System
Legal	>	Software updates
	orks	fri // Ø Home Activity Discover Sett
1.		2.
Select Notifications.		Customize notificati
		to your liking.
6		





For troubleshooting and further support visit mhcable.com/eero